



Office Policies

Client Name: _____

Appointments: We would like to take this opportunity to thank you for being prompt for your appointments. We would like to stress the importance of giving 24-hour advance notice when cancelling or rescheduling so that we can make that time available for another client.

Missed Appointment/Late Cancellations: If you miss your appointment or cancel within 24 hours, you will be charged in full for your missed session. If you call within 24 hours, and reschedule your appointment, you will only be charged a \$35 rescheduling fee. If you call less than two hours before your appointment to reschedule you will still get charged in full for the missed session.

Payment: Payment is expected at the time you schedule your session, package, or monthly package. We do not offer any refunds. All sales are final.

Discounted Services: Coupons and discounts can only be applied to full service prices, monthly massage and contracted training rates cannot be further discounted in conjunction with any published coupons or specials.

Client Statement: I have read, understand, and agree to the office policies of Santa Cruz CORE Fitness + Rehab, and authorize the staff of SC CORE Fitness + Rehab to treat me within the policies and scope of the studio.

Signature: _____

Date: _____